Mint Conversion Information

For a successful account update, do not log into your Mint.com account between Tuesday, October 10, 2023, and Friday, October 13, 2023. It will take five business days after the new Online Banking platform has been launched for your Mint.com account to properly connect.

During this time, the Mint.com server will automatically make the system conversion for your activated accounts. If you log in to Mint.com during this time, you may see duplicate accounts or receive an error message. Please do not attempt to change the status or make any changes in Mint.com during this time.

After this five-day period, the accounts should reconcile and show your transaction history. Because Mint.com data is stored on Intuit cloud servers, data is updated with every change and cannot be restored to a previous point in time.

If your accounts don't display current transactions after five business days, log back into Mint.com and click the refresh button to update the account. After the download is completed, click the Transactions tab to view up to 90 days of transaction history.