

IMPORTANT INFORMATION ABOUT YOUR PFCU VISA CREDIT CARD

# **Dear Valued Member,**

We want to inform you of an important update regarding your Visa credit card. As part of our recent merger with Consolidated Community Credit Union (CCCU), your new Visa credit card will be arriving soon, and we want to ensure you're fully prepared!

# Here's what you need to know:

#### **Updated Terms**

You will receive a letter within the next couple of weeks with your updated credit card terms and conditions. Please review this letter carefully, as it will contain important information about your new terms. All Providence cardholders will be receiving a lower, fixed interest rate on their new CCCU credit card. Any promotional rate balances will remain active on the new card as well.

## New Card Arrival

Your new credit card, issued by CCCU, will be mailed on March 26 and will temporarily feature the CCCU logo. Once your new card arrives, you can start using it immediately. Please be sure to destroy your old card.

#### **Credit Report Alert**

Some cardholders may receive an alert that a new account has been opened under their name. This may appear similar to a fraud alert, but please rest assured that it is simply part of our update process. If you receive this alert, there's no need to be concerned.

## Next steps:

There's nothing you need to do right now. We will be sending more detailed information in the coming week, so please keep an eye out for additional communication from us in your inbox!

If you have any questions, please contact us at (888) 849-5189 or click here for more options to reach us.

Best regards, Aaron Wiggins VP of Lending

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www.providencecu.org



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